Cerebral Palsy
ALLIANCE

Case Study

Cerebral Palsy
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Customer

Cerebral Palsy Alliance

Website

cerebralpalsy.org.au

Scope of Work

- Invoice Automation (RapidAP)
- Integration with ERP (TechnologyOne)
- Real-time Data Validation
- System-driven Internal Controls
- End-to-end AP Workflow Automation

Industry

Not-for-Profit

Location

Headquarters: Ryde, NSW, Australia

Notable achievements
- Over 75 years of service
- Global leader in cerebral palsy research
- Thousands of clients supported across Australia
- Multi-award winning innovation and care delivery development

Overview

Cerebral Palsy Alliance (CPA) provides life changing support and services for people living with cerebral palsy and related conditions. With over 2,500 employees and annual revenue of approximately 240 million dollars, CPA operates at significant scale with complex financial workflows across multiple cost centres.

To better manage its growing invoice volume and lack of visibility over invoice status, CPA partnered with Efficiency Leaders to implement RapidP2P. The result is a more efficient, transparent and compliant accounts payable process that benefits both finance staff and managers across the organisation.

Fast Facts

Cerebral Palsy Alliance is a leading not-for-profit disability services provider with a focus on innovation, research and inclusive support.

Key Services:
- Allied health and therapy services
- Supported accommodation and disability housing
- Assistive technology and equipment
- Employment and training programs
- Research and advocacy

Opportunity

CPA's previous accounts payable process relied heavily on email and manual handoffs. Invoices were sent directly to managers, who coded and approved them before passing them on to the finance team. This lack of visibility made it difficult for accounts payable to track invoice status, follow up in time or ensure timely payments.

The organisation needed a solution that would simplify invoice handling for business managers, provide real-time oversight to the finance team and bring consistency to processes across cost centres.

Solution

CPA deployed RapidAP as part of its RapidP2P rollout, transforming its accounts payable process with automation, compliance and visibility at the centre. Invoices now enter the system through a single channel and are instantly visible to the accounts team. The system tracks every stage, flags any issues and allows business managers to approve with just a few clicks.

Vendor onboarding was also modernised. Instead of back and forth emails, suppliers now submit their information through a guided digital form that includes proof of bank details, streamlining vendor creation and reducing risk.

RapidP2P Modules Deployed:

- RapidAP (Accounts Payable)
- RapidVO (Vendor Onboarding)
- Integration Services (ERP and finance system integration)

"RapidP2P has made the whole process so much easier for our business managers. They just open their email, click a link, review the invoice and submit. The feedback has been overwhelmingly positive."

– Rachel Flinders, Senior Accountant

Outcomes Achieved

Cerebral Palsy Alliance now operates a streamlined and well-controlled accounts payable function. Invoices that once took a full day to process can now be handled in half the time, with far fewer delays or missed approvals.

Business managers find the system intuitive and quick to use, while the finance team benefits from real-time visibility, automated checks and full traceability. Vendor onboarding has also improved, with suppliers submitting accurate details through a guided process that removes back-and-forth communication.

Technologies

- ERP: TechnologyOne
- Automation suite: RapidP2P (RapidAP, RapidVO)
- Real-time invoice tracking and compliance alerts
- Secure vendor onboarding workflows

Highlights

Faster processing and better visibility

Invoices are captured centrally and move through coding and approval faster, with all steps tracked in real time.

Improved controls and audit readiness

The finance team has full oversight of status, exceptions and approvals, supporting both compliance and transparency.

Vendor onboarding made simple

Suppliers onboard themselves securely through RapidVO, ensuring correct details from the start and reducing admin effort.

Responsive and collaborative support

Efficiency Leaders provided hands-on implementation support and continue to deliver updates that make everyday tasks easier.

Why Cerebral Palsy Alliance Recommends RapidP2P

Cerebral Palsy Alliance has transformed its accounts payable operations with RapidP2P. The platform has brought efficiency, control and visibility to an area that was once heavily manual and difficult to manage.

"It used to take a full day to process invoices. Now we can finish the work in half that time. The system gives us better visibility, better control and helps our AP team resolve issues faster."

– Shawn Hume Green, Senior Accountant

See what is possible when you simplify invoice processing and improve internal control

Cerebral Palsy Alliance's journey with RapidP2P shows how automation can reduce manual handling, speed up approvals and give finance teams the visibility they need to stay in control.

If you are looking to modernise your accounts payable process and free your team from manual work, we can help.

Request A Demo ⟶