

nesuto

Case Study





Customer

Nesuto

Website

nesuto.com

Scope of Work

- Invoice Automation (RapidAP)
- Integration with ERP (Infor SunSystems)
- OCR Data Capture
- Financial Delegation and Approval Workflow
- Compliance and Risk Mitigation

Industry

Hospitality

Location

Operations across Australia and New Zealand



Overview

Nesuto is a leading hospitality group offering short and long term accommodation across Australia and New Zealand. With a growing network of properties and a legacy accounts payable process that was entirely manual, the business faced common challenges including lost invoices, delayed payments and limited visibility.

To overcome these inefficiencies and improve compliance, Nesuto partnered with Efficiency Leaders to implement RapidAP, part of the RapidP2P suite. The result was immediate: faster processing, greater control and a team wide uplift in confidence and capability.

Fast Facts

Nesuto provides flexible hotel and apartment-style accommodation in major cities across Australasia.

Key Services:

- Short- and long-term hotel accommodation
- Serviced apartments
- Corporate and leisure travel solutions
- Operations across Australia and New Zealand

Notable Highlights:

- Properties in Sydney, Canberra, Perth, Auckland and Wellington
- Operated by Daiwa Living Nesuto Holdings
- \$70 million plus in annual revenue
- ERP: Infor SunSystems

Opportunity

Nesuto's accounts payable process was entirely manual. Invoice data was being keyed into the ERP system by hand, documents were stored in boxes and team members were regularly chasing approvals across departments.

Without built-in delegation of authority, invoices were often delayed or misrouted, while the absence of visibility made month-end closing slow and difficult.

Solution

Efficiency Leaders conducted a detailed scoping session to align the solution with Nesuto's requirements and business risks. RapidAP was deployed to automate invoice data capture using OCR, streamline approval workflows and apply built-in compliance checks such as ABN and GST validation. The system integrates seamlessly with Infor SunSystems, ensuring data accuracy and efficient payment processing. The deployment was quick, required minimal IT involvement and was well received by finance and hotel teams across the region.

RapidP2P Modules Deployed:

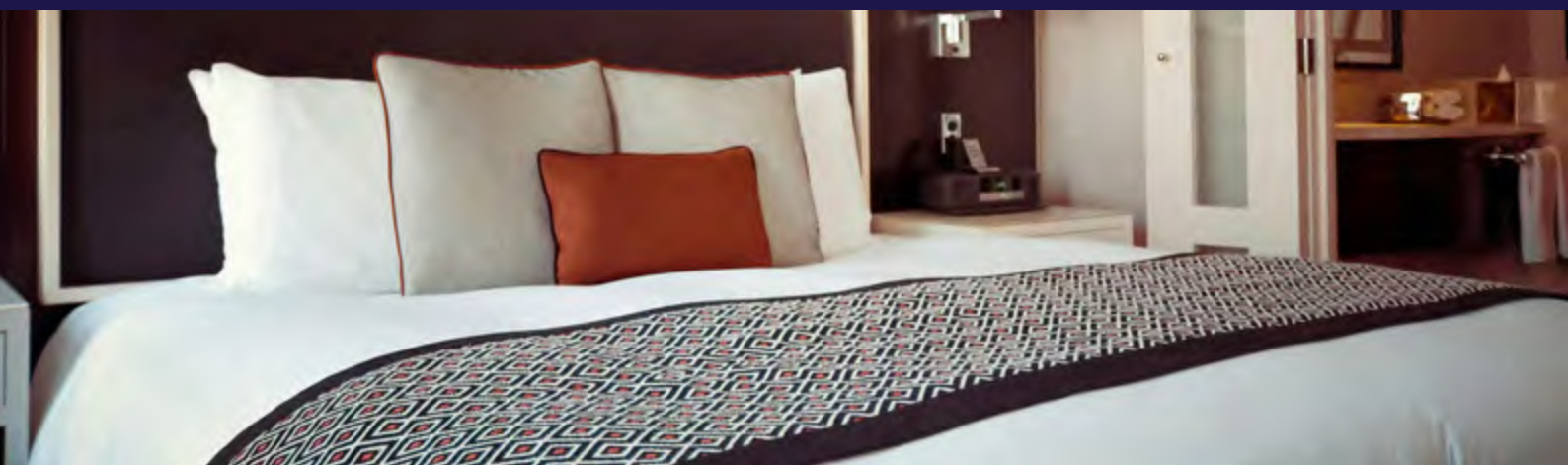
- RapidAP (Accounts Payable)
- Integration Services (ERP integration with Infor SunSystems)

Nesuto deployed RapidAP to automate invoice capture, approval and validation. OCR technology extracts data from paper and emailed PDFs, eliminating the need for manual entry. The system checks ABNs, GST details and flags duplicate invoices, improving compliance and reducing fraud risk.

The integration with Infor SunSystems enables seamless data flow between platforms, ensuring accuracy and reducing reliance on spreadsheets and file uploads.

All the invoices had to be entered manually in the system, which was very time consuming. Once we started using RapidAP, it just took a few hours a day to get everything sorted. We were able to generate profit and loss reports by day two of the month, a great success for our business."

– Kinjal Punjani, Management Accountant



Outcomes Achieved

- Month-end close reduced to two days
- Built-in financial delegations for faster, compliant approvals
- High user adoption across hotel and finance teams
- Fewer errors, greater accuracy and faster invoice turnaround
- Elimination of manual follow-ups and document storage

Technologies

- ERP: Infor SunSystems
- Automation suite: RapidP2P (RapidAP)
- OCR technology for data capture
- Built-in compliance validation
- Cloud deployment with minimal IT lift

Highlights

Accelerated processing and reporting

Manual entry and storage were replaced with automation, allowing finance to close the books quickly and accurately.

Smart approval routing

Financial delegation rules are embedded, so invoices are automatically escalated when needed and no longer left in limbo.

User-friendly and fast to deploy

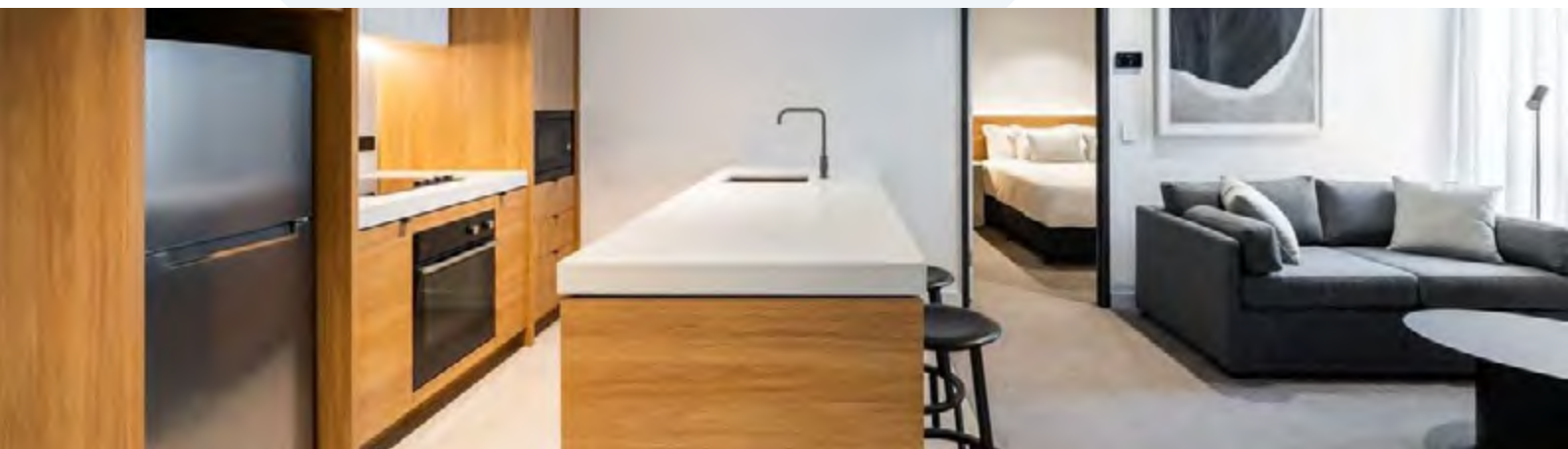
With most features pre-configured, the rollout was smooth. Team members quickly adopted the platform with minimal training.

Built-in compliance and control

The system performs validation checks that support audit readiness, minimise risk and align with internal policy.

Why Nesuto Recommends RapidP2P

Nesuto has transformed its accounts payable function with RapidP2P. The platform has eliminated inefficiencies, streamlined invoice workflows and improved financial visibility, all while keeping users engaged and empowered.





"Invoices used to get lost, accuracy wasn't there, and we were wasting time storing PDFs. RapidAP gave us the features we needed and the future roadmap to grow with us."

– Matthew Abrahams, General Manager of Commercial Projects



See what's possible when you modernise your procure to pay process.

Nesuto transformed its finance operations by replacing manual invoice handling with RapidAP, integrated seamlessly with Infor SunSystems. The result is faster approvals, fewer errors, and full visibility across multiple properties.

If you're ready to modernise your accounts payable, eliminate manual bottlenecks, and give your finance team more time for what matters, we're here to help.

Book A Demo →